

Summer Device Care Guide

How to use and care for Personal Mobile Computing Devices over Summer Break



Device Dos and Don'ts

Do:

- Use your Personal Mobile Computing Device for Summer Reading
- Check your Lexington District One email for important announcements
- Keep your Personal Mobile Computing Device safe in its protective case
- Make sure your Personal Mobile Computing Device is charged and ready for the start of the 2022-23 school year
- Report loss, theft or damage to your school as soon as possible

Don't:

- Take your Personal Mobile Computing Device out of the United States
- Leave your Personal Mobile Computing Device in a vehicle. Cars get very hot, and the device could be stolen!
- Let other people use your Personal Mobile Computing Device, even your siblings or parents
- Eat or drink near your Personal Mobile Computing Device

How to get help over the summer

Need access? Can't log in? Device not working?

Please call 803-821-1201 for the district Helpdesk. You can also select the option for technical assistance from the phone list for your school. The number for your school can be found on the district website.

All other issues:

Please go to ClassLink and submit a BOSSDesk ticket using the "Enter a Student Help Ticket." Once you submit the ticket, a technology staff member will get in touch with you via email or telephone to schedule a time for you to bring the device to school.

Questions and Answers for Parents

Q: What should I do if I don't want my child to use their device over the summer?

A: Please power off the device fully and place it in a safe storage location with its charger until start of school.

Q: Does the Optional Protection Plan (OPP) cover my child's device over the summer?

A: Yes. OPP covers through the first 10 days of the new school year.